CISCO ANYCONNECT INSTALL DOCUMENT FOR AGENCIES AND VENDORS.

CREATED 10-14-2015

If you need assistance with installation or configuration of the software please contact 615-744-HELP.

The Tennessee Bureau of Invesatigation is changing the way remote users will be accessing the Network. This install document was written for Remote Agencies and vendors to install the NEW Cisco VPN and have AnyConnect client. The install instructions below are for users that use FIREFOX for their Browser

Please note: Local settings on individual computers may vary and as a result the user may encounter different screens than the ones shown below. Settings such as Internet trusted sites, User Account Control and local user security settings are a few of these. If you experience difficulty during the installation process and are unable to complete the installation, please contact us at 615-744-4357 and leave a detailed message, including your contact information, and somebody will assist you.
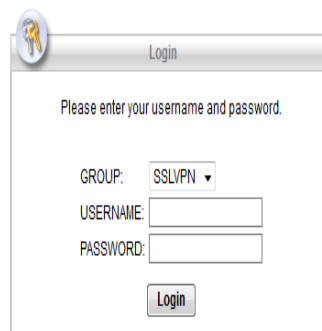
Step 1

Click on the following link: https://tbivpn.tbi.tn.gov/

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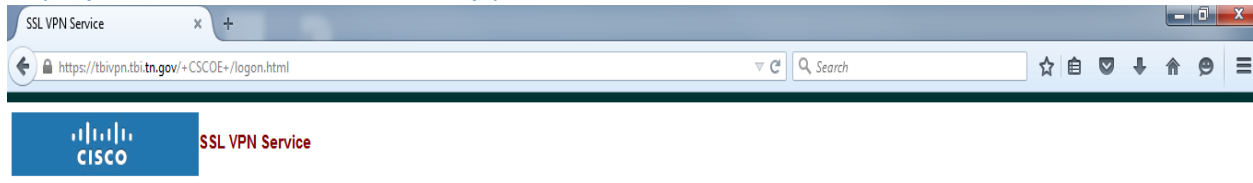
Step 2

The following will be displayed

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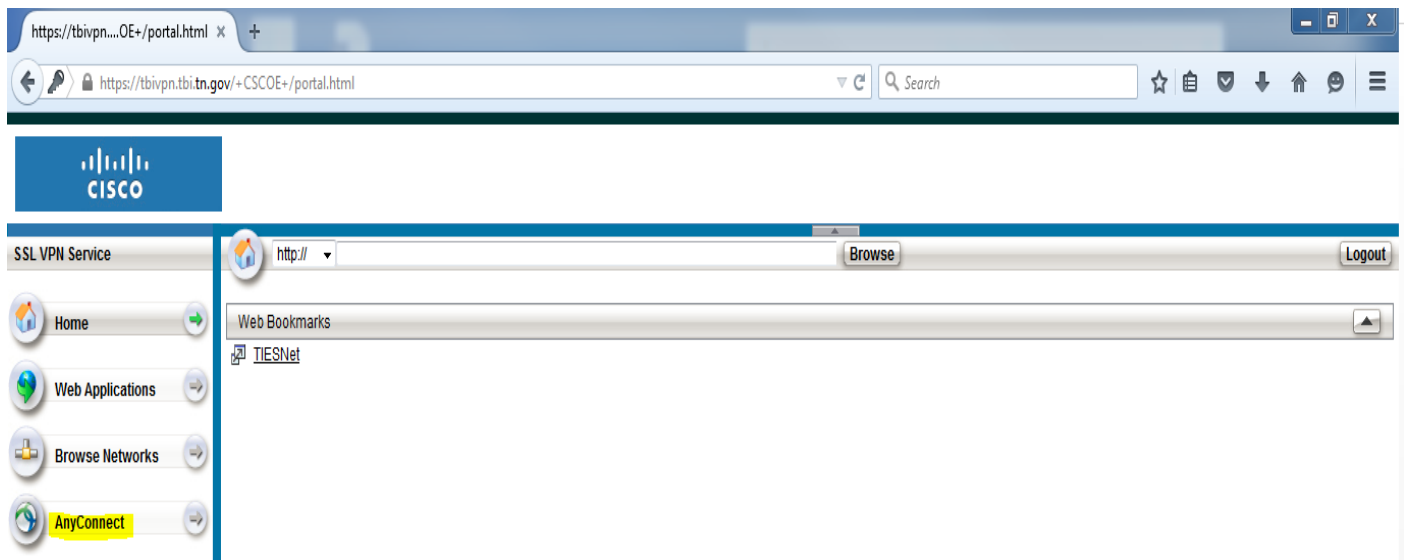
Step 3

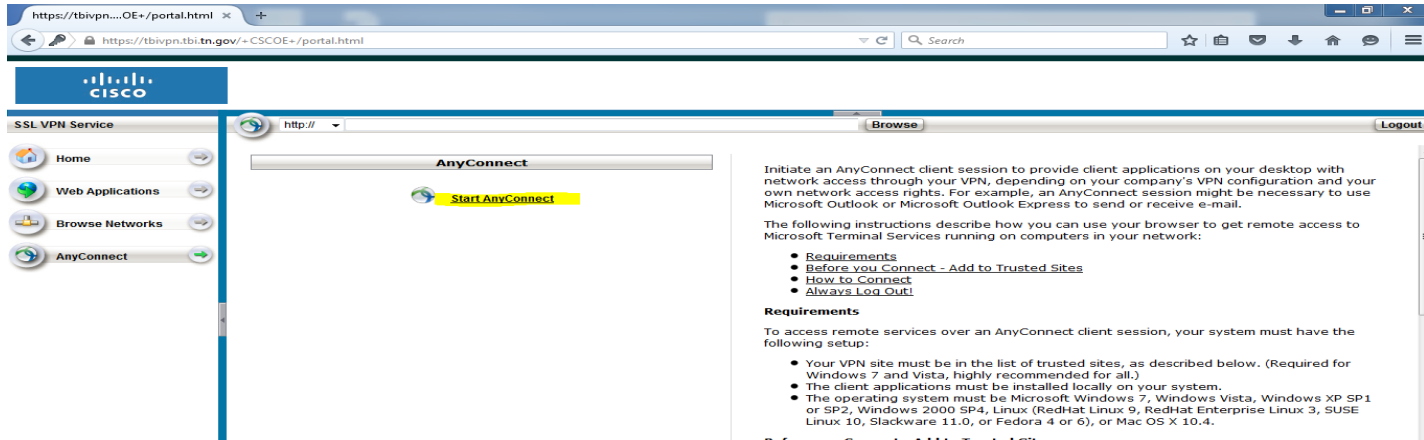Login with your existing (Aventail) VPN User id and password and Click "Login"
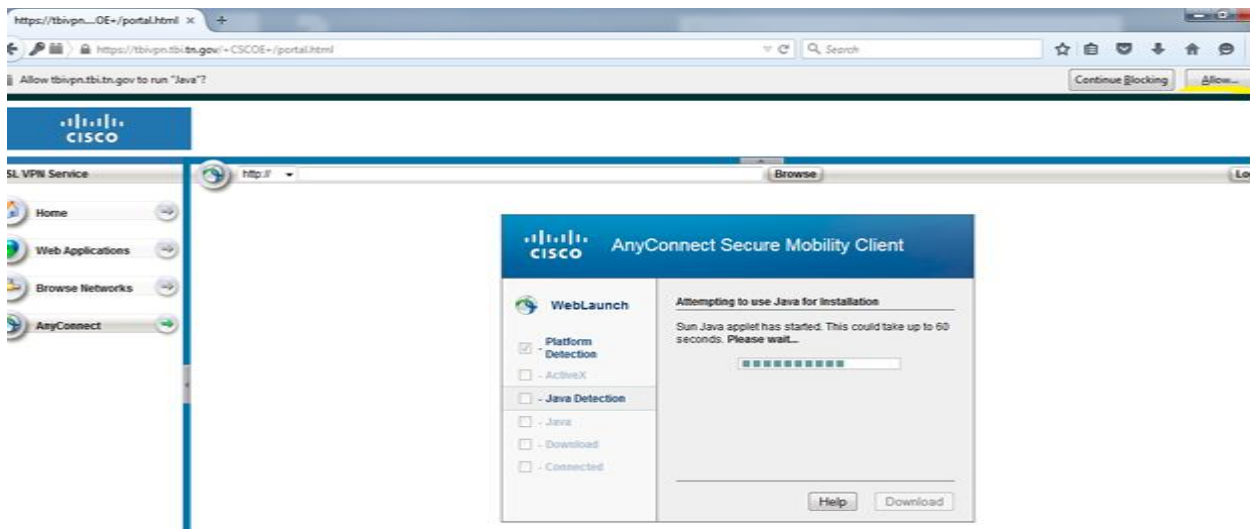
Step 4

Click on the AnyConnect icon:

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Step 5

Click on the Start AnyConnect option
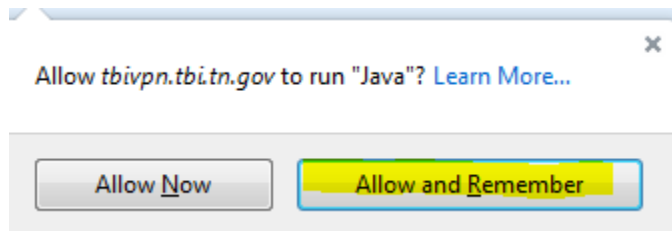
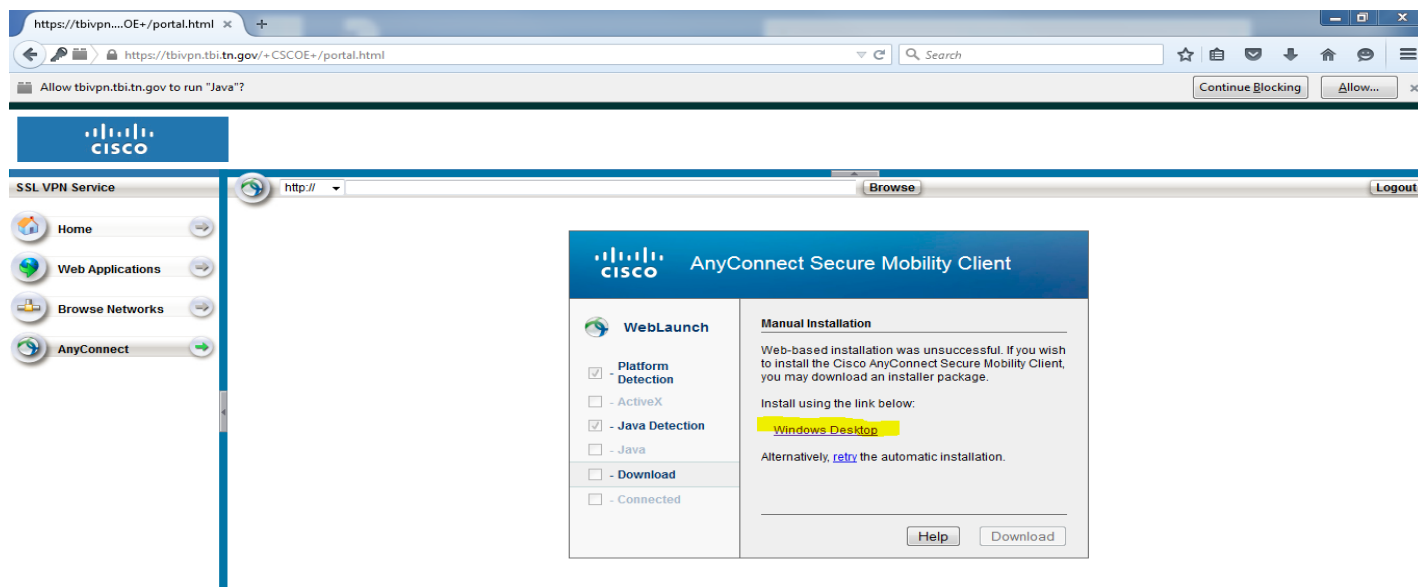

The following install screen will be displayed:

Step 6

Click on the "Allow" button for the TBIVPN to run Java and click on "Allow and Remember". (If prompted)

You will see the following

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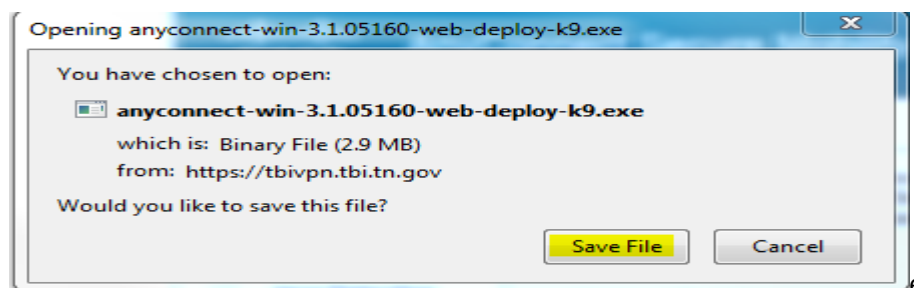
Once the client has finished the download Click on the "Install using the link below:"
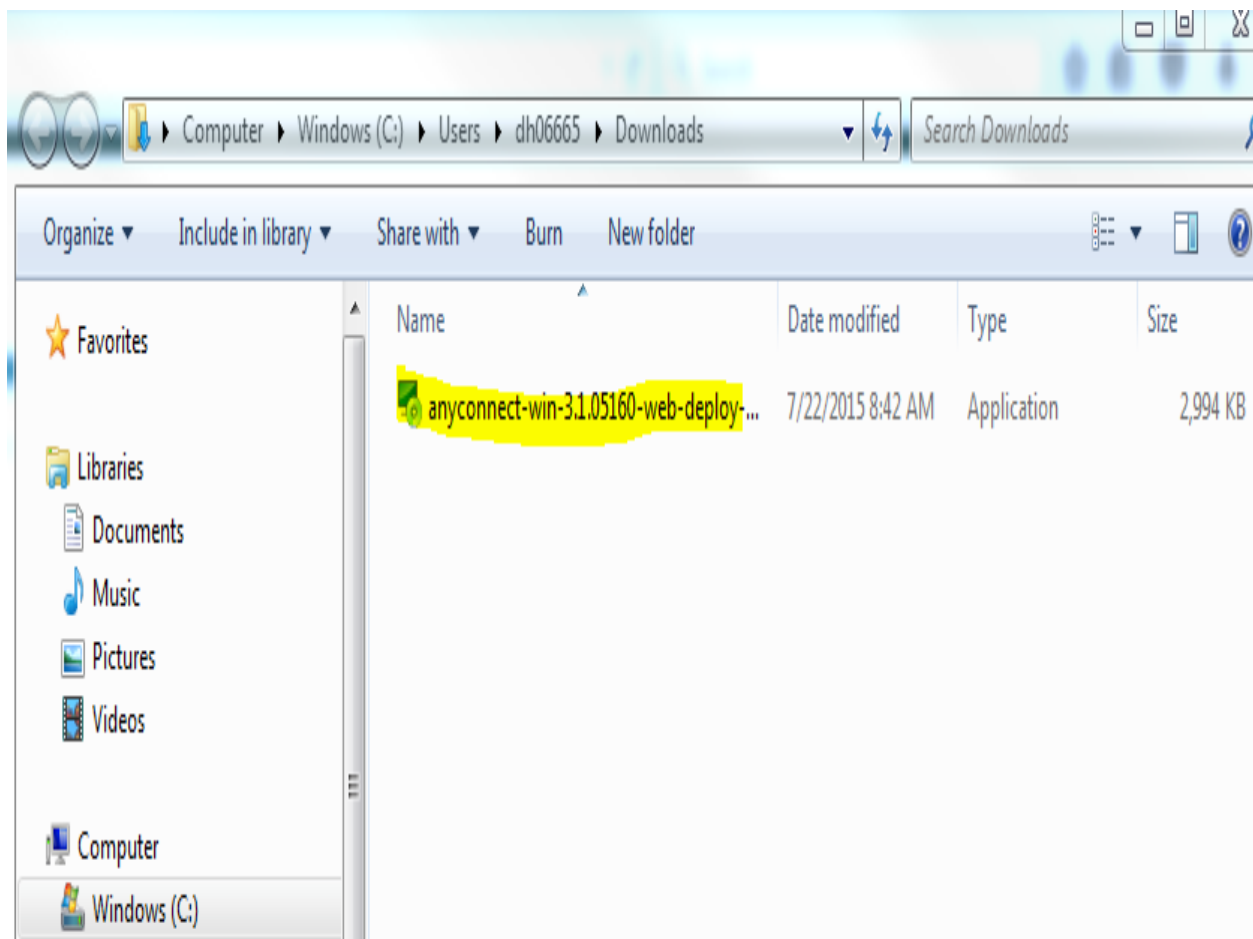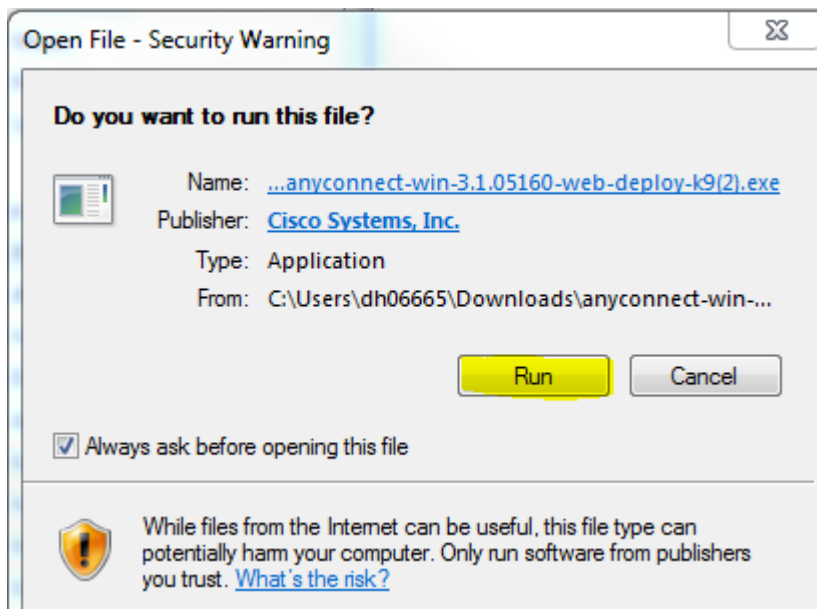

Step 7

Click Save File

Step 8

Using Windows Explorer Open the location of where the .exe is saved to

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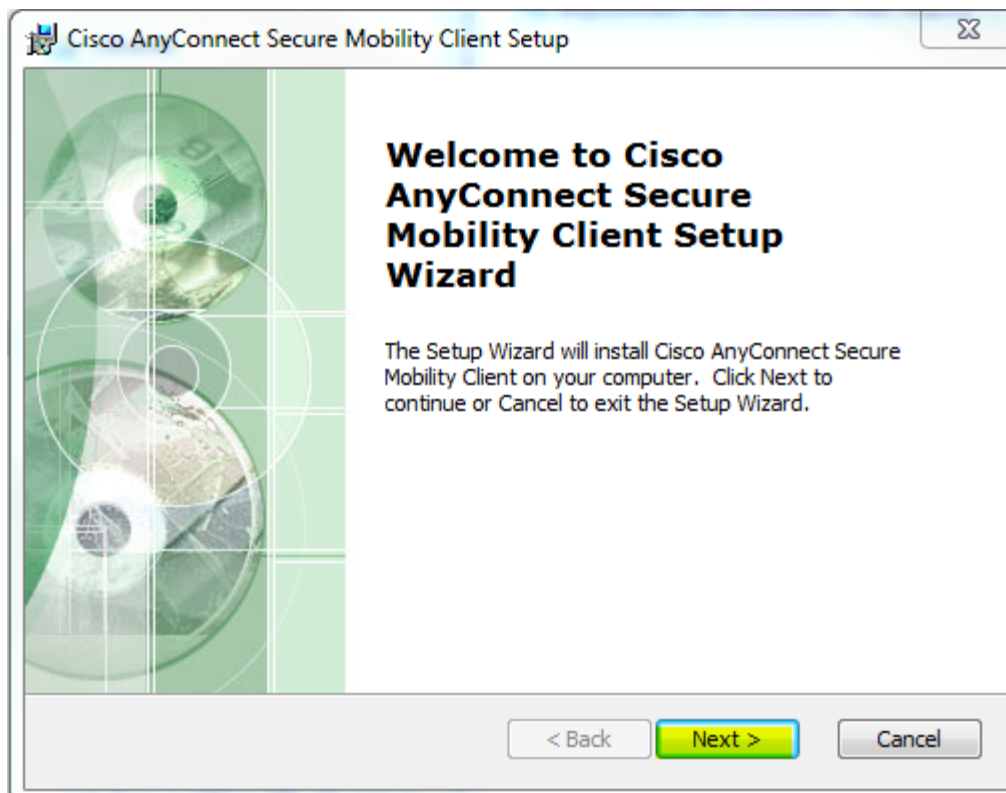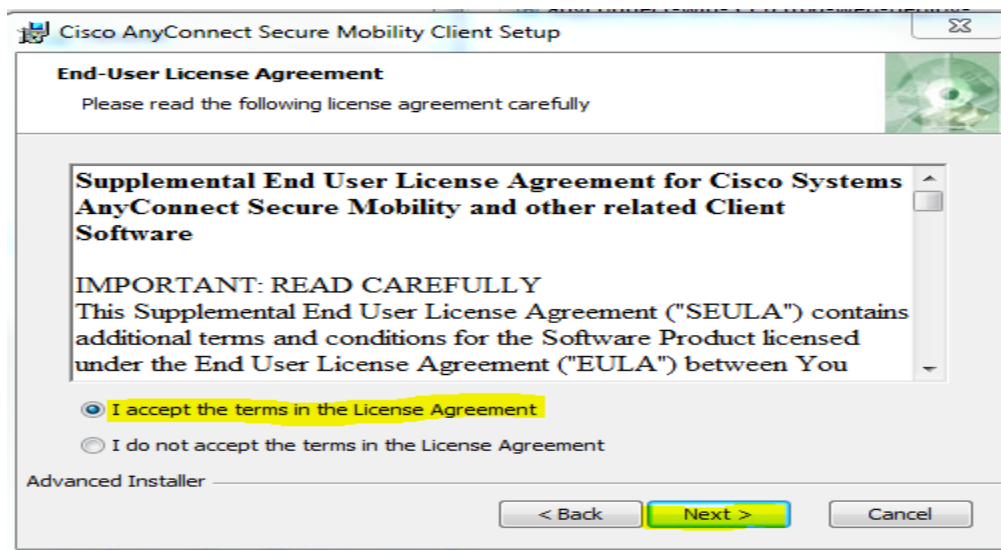
Double click on the .exe and then click on "Run"

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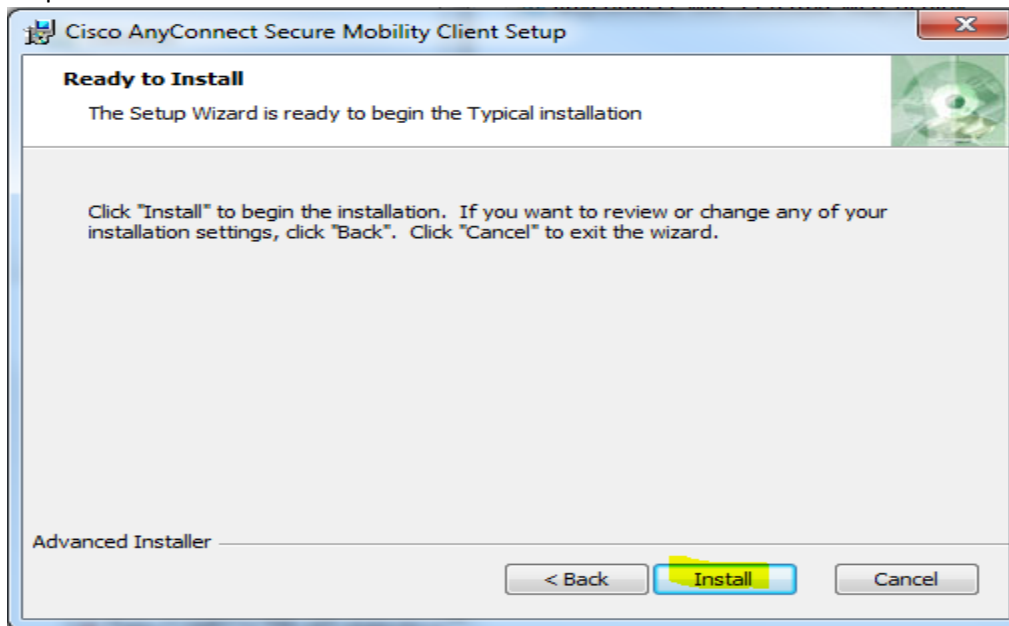Step 9 Click on the Next button

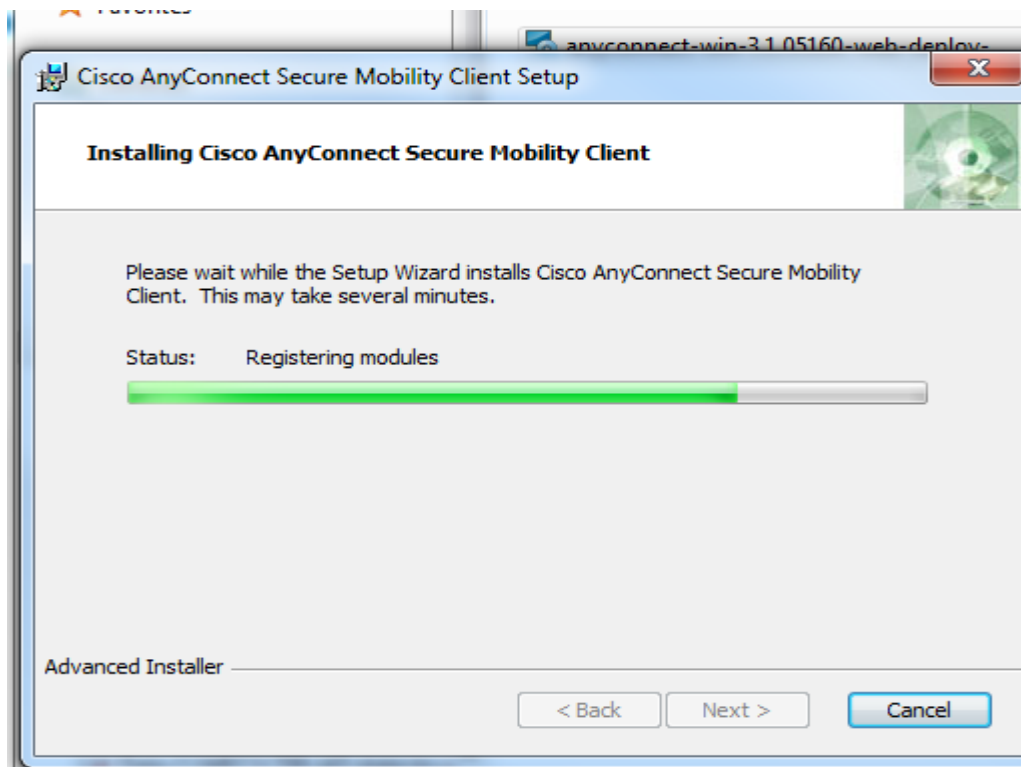Step 10 Click on the "I accept the terms in the Licenses Agreement" and click Next

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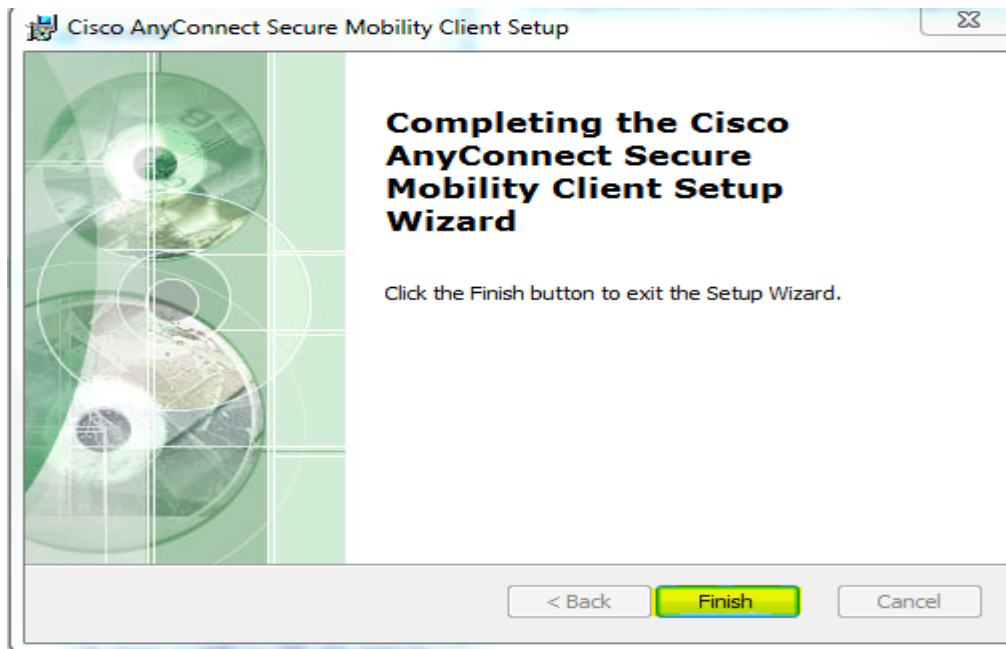Step 11 Click the install button
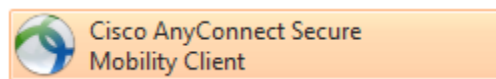

The installer will begin.

Step 12 Click on

Step 12. Click the Finish button

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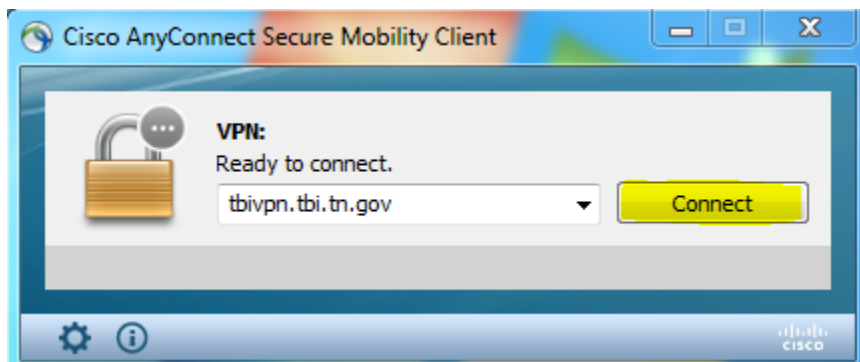
Step 13. Close out of any open Windows.

Step 14. Click on the Start Button. On the Start menu the "Cisco AnyConnect Secure Mobility Client and Click on it.
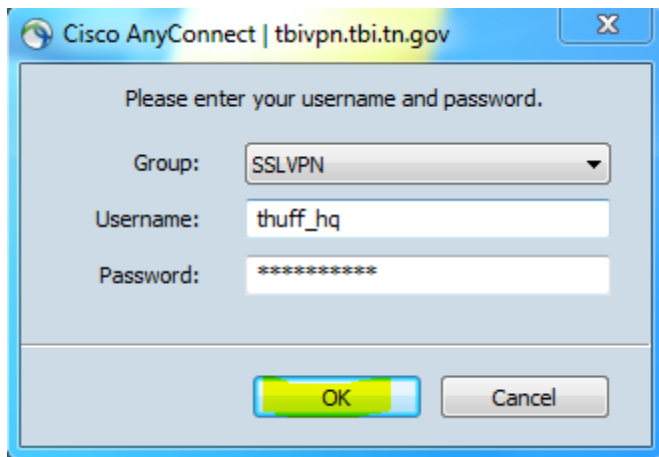

Step 15. The following screen will be displayed. Click on the Connect Button.

Step 16 On the Cisco AnyConnect client screen. Please enter your user name and password and click OK

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Once Authentication is complete you will see the following screen in the lower left hand corner of the screen

You are now connected. Your applications should work normally.

For future connections to the VPN.

Click on The Start Button > All Programs> Cisco> Cisco AnyConnect Secure Mobility Client and click on

    Cisco AnyConnect Secure Mobility Client.

To disconnect an active session click on the icon in the lower right hadn corner of the tool bar or the application window and click on disconnect.

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